sakon

Delivering a Streamlined & Simplified Mobile Infrastructure

Top 10 Healthcare System ensures mobile ecosystem regulatory compliance while driving cost savings and streamlining management.

At a Glance

110,000
Number of Data Lines

316,000
Number of Employees

$2,000,000
Annual Savings

< 90 Days
Went Live on Sakon

The Ask

One of the ten largest health systems in the US wanted to simplify its mobile infrastructure by enabling end-user self-service, integrated reporting, and centralized management across devices and locations.

The Challenge

The healthcare system was spending thousands of hours managing a decentralized mobile estate across multiple systems and regions relying on manual processes. As a result, user satisfaction suffered and reports were inconsistent and unreliable. This was putting the healthcare system at regulatory risk.

The Solution 💡

The healthcare system found Sakon to be the centralized platform they needed to help them manage, orchestrate and support their device fleet. The solution captured data from multiple systems including HR, MDM, ITSM, and carrier to provide a central view of mobile usage and enable consistent and reliable reporting.

The healthcare system also leveraged Sakon's mobile app to facilitate user self-service and simplify the process of managing and supporting mobile users. While initially starting with mobile devices, they also leveraged the Sakon platform to enable their Mac-as-a-Service initiative.

Software as a Service Applications

- Workflow management: corporate owned and leased devices

- Expense management

- Sourcing management

- Inventory management

Managed Services

- Automated onboarding and offboarding of users, devices & services

- Contract management

- Invoice validation and processing

- Integrated compliance reporting

- Advanced mobile optimization

Results ✓

Delivered $2M in annualized savings and an ROI within six months

Provided consistent location-based reporting for all devices.

Enabled advanced compliance reporting to ensure that all data was delivered consistently, reliably, and accurately.

About Sakon

Sakon helps enterprise clients in a wide range of industries control telecom spend and manage end-user devices more efficiently. The company's Telecom Expense Management, Managed Mobility Services and Cloud Expense Management solutions reduce operational costs, increase insights and optimize financial performance through a platform that connects organizations with suppliers globally, automates workflows and optimizes services. Founded in 2003 and headquartered in Concord, Massachusetts, Sakon has over 900 employees with offices in the United States, Canada, the United Kingdom, China, Singapore and India. For more information, go to www.sakon.com.

Ready to see what our platform can unlock for your organization? Let's get started.

Schedule Your Demo

sakon

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